

July 5, 2008

TO:

Mr. Herman Johnson  
Above and Beyond Limousine Service  
Orlando, FL

Dear Mr. Herman,

Usually when an individual receives poor customer service, a letter is written to the company president. We are humbly writing this letter of appreciation to acknowledge your superior customer service as you provided transportation for the entire time of our travel in Orlando during the period, July 3-6, 2008. Since you are the President, the letter is written to you.

The spectacular vehicles were a special treat to ride in and they each were decorated with a different color scheme. It was noticeable that your attire was complementing the color scheme of the vehicle you were driving. Your personal attention to each of us provided a feeling of security. We knew that everything we needed would be taken care of with you. We want to say a special thank you for making the stop at Starbucks and the Mall.

Your behavior as a Brother in Christ was reflected in every interaction with us. It is truly a blessing to know that we are all working for building the Kingdom of the Lord.

It was nice having Sis. AnnaBelle greet us at the airport. The warm reception at the airport set the tone for the entire trip.


We have been treated as royalty by you and everyone with whom we have had contact. You have more than exceeded our expectations. Your limousine service has indeed been "Above and Beyond".

We sincerely appreciate you for everything.

Sincerely,



Crystal Aikin, 2007 Winner of BET's "Sunday Best"



Tracie Davis, Gospel Comedienne



Shirley Aikin, Crystal's Mother